NOTICE

Change of FlashAir^{TM} App OS Compatibility with Android/ iOS

July 3, 2019

Toshiba Memory Corporation

Dear Customers

We, Toshiba Memory Corporation, would like to inform you of a plan to change FlashAir^{TM} App compatibility with operating systems of Android and iOS devices.

FlashAir^{TM} App Version 4.5.0 will be released in October 2019 or later. The FlashAir^{TM} App Version 4.5.0 or later updates will no longer support old Android/iOS versions as shown below.

	FlashAir^{TM} App Version 4.4.1 or older versions support	FlashAir^{TM} App Version 4.5.0 or later versions will support
Android	Android 4.1 to 8.0	Android 5.0 to 9.0
iOS	iOS 8 to 11	iOS 11 to 12

Devices running on the operating systems older than Android 5.0 or iOS 11 will be unable to install FlashAir^{TM} App Version 4.5.0 and later updates. We, therefore, request users of FlashAir^{TM} App to update iOS and/or Android promptly. About the update of your device's operating system, please contact to the device's customer and/or technical support.

If you have any questions about this notice, please contact your local technical support representative. For more technical information regarding FlashAir^{TM}, please visit http://www.toshiba-personalstorage.net/ww/support/index.htm.

Contact:

Please contact us whenever you have questions or concerns in this notice.

Europe

Country/Region	URL
France	https://www.toshiba-memory.com/fr/contact/
Germany	https://www.toshiba-memory.com/de/contact/
Greece	https://www.toshiba-memory.com/el/contact/
Hungary	https://www.toshiba-memory.com/hu/contact/
Italy	https://www.toshiba-memory.com/it/contact/
Netherlands	https://www.toshiba-memory.com/nl/contact/
Poland	https://www.toshiba-memory.com/pl/contact/
Portugal	https://www.toshiba-memory.com/pt-pt/contact/
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Spain	https://www.toshiba-memory.com/es/contact/
Turkey	https://www.toshiba-memory.com/tr/contact/
Rest of Europe	https://www.toshiba-memory.com/

Middle East & Africa

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