NOTICE
Change of Compatibility of FlashAir™ Software for Mac with macOS

KIOXIA Europe GmbH

To: Valued Customers,

We at KIOXIA Europe GmbH* are informing you that the compatibility of FlashAir™ software for Mac with macOS will be changed. The current software for Mac will be updated in or after December 2019. The updated software will no longer support old macOS as shown below.

*Note) Toshiba Memory Europe was renamed KIOXIA Europe on 1 October 2019.

Compatibility of FlashAir^{TM} software with macOS

Affected software	Current software supports (*1)	Updated software (to be released in or after Dec/2019 will support (*2)
FlashAir™ Configuration Software (for Mac)	Mac OS X 10.7, 10.8, 10.9, 10.10, 10.11, macOS 10.12, 10.13, 10.14	macOS 10.12, 10.13, 10.14 and 10.15
FlashAir™ W-04 Software Update Tool (for Mac)	Mac OS X 10.10, 10.11, macOS 10.12, 10.13, 10.14	macOS 10.12, 10.13, 10.14 and 10.15
FlashAir™ W-03 Software Update Tool (for Mac)	Mac OS X 10.7, 10.8, 10.9, 10.10, 10.11, macOS 10.12, 10.13	macOS 10.12, 10.13, 10.14 and 10.15

*1: Please do not run the current software on macOS 10.15. If you want to run the software on macOS 10.15, please wait for the software to be updated in or after December 2019.

*2: The updated software will not run on macOS older than macOS 10.12. If you continuously want to run the software on Mac devices, please update the macOS promptly.

If you have any questions about this notice, please contact your local technical support representative. For more technical information regarding FlashAir, please visit http://www.toshiba-personalstorage.net/ww/support/index.htm.

Contact:

Please contact us whenever you have questions or concerns in this notice.

https://personal.kioxia.com/

We are sorry for any inconveniences caused by this change.

We appreciate your understanding, ongoing loyalty and continually using our products.